

BARRIEKNEAL HOUSING AND COMMUNITY LTD NEWSLETTER





**WE ARE GAYAA (PROUD/HAPPY)
TO PROVIDE GUNDHI (HOUSE) FOR
OUR YUWAALARAAY DHIYAAN
(FAMILY)**

**A PROUD, THRIVING COMMUNITY
ORGANISATION DELIVERING
EXCELLENCE IN SERVICE.**

WWW.BARRIEKNEALHOUSINGANDCOMMUNITYLTD.COM

Barriekneal Housing Office Hours **Christmas Break.**

 **Office Closed from** 
Thursday 21st December 2023 & re-
opening on Monday 15th January 2024.



**ONLY URGENT REPAIRS AND MAINTENANCE
WILL BE CONSIDERED.**

EMERGENCY MOBILE PHONE 0498290356

JOSEPH KRANZ
(PLUMBER):0498026514

BRAD BENJAMIN
(ELECTRICIAN):0458195951

URGENT REPAIRS INCLUDE:

- *A BURST WATER SERVICE OR A SERIOUS WATER SERVICE LEAK**
- *A BLOCKED OR BROKEN TOILET**
- A SERIOUS ROOF LEAK**
- *A GAS LEAK**
- *AN ELECTRICAL FAULT**
- *FLOODING OR SERIOUS FLOOD DAMAGE**
- *SERIOUS STORM OR FIRE DAMAGE**
- *A FAILURE OR BREAKDOWN OF THE GAS, ELECTRICITY OR WATER SUPPLY TO THE PROPERTY**
- *A FAILURE OR BREAKDOWN OF THE HOT WATER SERVICE**
- *A FAILURE OR BREAKDOWN OF THE STOVE OR OVEN**
- *A FAILURE OR BREAKDOWN OF A HEATER OR AIR-CONDITIONER**
- *A FAULT OR DAMAGE WHICH MAKES THE PROPERTY UNSAFE OR INSECURE.**

Tenant & Members **Contact Details.**

Effective communication between a landlord & tenant is ensuring that if your contact details have changed please let Barriekneal Housing know ASAP.

Tenant Support Agencies.

- **Murdi Paaki Services Limited: (TSEP) 0428117373.**
- **Mission Australia: 02 68291044.**
- **Murra Mia Tenant Advocacy Service: 1800810233 previously known as WATAAS.**
- **Centacare: 1800372826**

If you would like to be referred to any of these agencies please contact Barriekneal Housing.

Attention Tenants.

Please contact Centrelink to ensure you are receiving the correct Rent Assistance as per Annual Rent Review 2023. If you would like any changes to your Centrepay Deduction please contact Housing Staff.



Rent Payments During the Christmas Period.

UNDER THE NSW RESIDENTIAL TENANCIES ACT, TENANTS ARE REQUIRED TO MEET ALL THEIR TENANCY RELATED COSTS INCLUDING PAYING YOUR RENT AND WATER USAGE CHARGES ON TIME, WITHHOLDING RENT PAYMENTS IS A BREACH OF YOUR TENANCY AGREEMENT & CAN RESULT IN YOUR TENANCY BEING TERMINATED.

IF YOU ARE EXPERIENCING DIFFICULTY MEETING YOUR RENT OBLIGATIONS PLEASE CONTACT HOUSING STAFF TO DISCUSS.

Yard Maintenance

We have recently received a high number of snake sightings within our properties/streets. Please remember to keep your yards well-maintained.

UNTIL THE 20TH DECEMBER BARRIEKNEAL WILL OFFER FREE OF CHARGE THE USE OF THE LAWN MOWER & WHIPPER SNIPPER.

EQUIPMENT ONLY AVAILABLE ON MONDAY-THURSDAY BETWEEN 9AM - 12.30PM & 2PM TO 5PM. CONTACT OUR FRIENDLY STAFF FOR FURTHER INFORMATION.

UNAVAILABLE FROM THE 21ST DECEMBER 2023- 15TH JANUARY 2024.

Barriekneal Housing would like to wish you and your Family a very Merry Christmas & Happy New Year



Keeping the Family/Mob Safe.

Mental Health, Anxiety & Stress

The things that cause depression aren't fully clear. Our knowledge says that it comes from a mix of personal problems and hard times in life.

Financial Stress, Housing and Living Costs

Aboriginal communities often grapple with housing insecurity, overcrowding, and higher costs of living, particularly in remote locations.

Domestic and Family Violence

If you are experiencing DFV and you need support to move forward, remember support is available, whether it is one or a few of the following choices:

Trusted family or friends, legal services, your trusted community members, local services & local emergency services (Ambulance, Police, Hospital.

Suicide Prevention

Keeping a strong connection with mob and community can provide a sense of belonging and support during challenging times. Encourage your loved ones to reach out to trusted mob when they're struggling, letting them know that seeking help is brave and powerful action, not a weakness. Additional Support: Lend a hand with daily tasks like baby sitting, cooking, or cleaning to reduce their stress.





Due to upgrades commencing Barriekneal Fuels will not be supplying Unleaded or Premium Unleaded until further notice. We will be supplying Diesel as normal. Sorry for any inconvenience.

Barriekneal Fuels Christmas Trading Hours.

All Public Holidays the shop will be **CLOSED.**

Trading Hours from the 21st December 2023 until 10th January 2024.

7:00am - 8:30pm. Mon/Sat
8:00am - 8:30pm. Sundays



Merry
Christmas

